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DOCKET No. WS-01303A-02-0870

47

RECEIVED ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

~~2003 MAY 19 A 9 02~~

Investigator: Janie Woller

Phone: (602) 542-0821

Fax:

AZ CORP COMMISSION

DOCUMENT: Respond Within Five Days

WS-01303A-02-0867
 WS-01303A-02-0868
 WS-01303A-02-0869
 WS-01303A-02-0870
 W-01303A-02-0908

Opinion No. 2003 - 25877

Date: 5/19/2003

Complaint Description: 08A Rate Case Items - Opposed/In Favor

First:

Last:

Complaint By: Keith J.

Haverly

Account Name: Keith J. Haverly

Home (623) 551-0271

Street: 3143 W. Steinbeck Dr. <barbietotalk@aol.com

Work: (000) 000-0000

City: Anthem

CBR:

State: AZ Zip: 85086

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

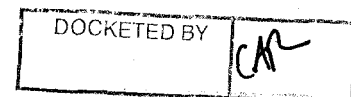
Dear Sir:

Arizona-American Water Company proposed rate increase for Anthem of 32.45% is nothing but runaway corporate-greed. It's price-gouging considering we are already paying the highest water rates in the area. We move to Anthem believing we had an established water supply at a competitive rate. We desperately need your help...refuse the Arizona-American Company its greed driven increase.

Sincerely,
 Keith J. Haverly
 3143 W. Steinbeck Dr.
 Anthem, Arizona 85086
 623-551-0271

Arizona Corporation Commission
 DOCKETED

MAY 19 2003



Utilities' Response:

Investigator's Comments and Disposition:

5/19/03 7:52 a.m. Responded with following e-mail: Thank you for taking the time to share your comments with the Arizona Corporation Commission. Your comments have been placed in the official docket for Arizona-American Water Company, Docket No. WS-01303A-02-0870, so the Commissioners have the opportunity to review it before making a final decision.
 Placed in Docket No. WS-01303A-02-0870. Closed.

Date Completed: 5/19/2003

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